

## **NLC GENERAL PEST CONTROL SDN. BHD.** (453848-K)

Our Ref: NLC-RNW-0116-28781 (A/C No: L26382)

Date: 15 August 2019

Lightcraft Retail Sdn Bhd Lot 98, Jalan Sg Besi 57100 Kuala Lumpur

Dear Sir/Madam,

RE: NLC PEST CONTROL SERVICE CONTRACT - RENEWAL NOTICE

FOR PROPERTY AT : Lot 98, Jalan Sg Besi, 57100, Kuala Lumpur

PEST COVERED : Common Ants, Cockroaches and Rats

RENEWAL FEES : RM 720.00 (Ringgit Malaysia Seven Hundred Twenty Only)

FREQUENCY : Bi-Monthly(6 Service/Per Year)
CONTRACT PERIOD : October 2019 - September 2020

We refer to the above-mentioned and would like to inform you that your contract with us will be expiring soon.

The Fees shall stated as above.

As a gentle reminder to maintain our quality of service that all service calls must be exercised within the Contract Period. NLC General Pest Control, hereinafter referred to as "The Company" shall not be liable to provide any service call beyond that has been agreed in the Contract Period unless it is due to the fault or negligence of the Company. All service calls must be exercised within the Contract Period and if not exercised shall be taken to have forfeited unless it is due to the fault or negligence of the Company.

We would be very pleased if you could kindly confirm your acceptance by signing the duplicate copy of this reminder letter accordingly and returning same to us by fax or by mail soonest possible together with payment via cheque, credit card (see attached) or bank transfer (Malayan Banking Berhad Account No: 0141-7842-6500). You may also call our office to inform us about your renewal and payment.

If we do not receive any response from you one (1) month from the date of this letter, we would presume that you have decided not to carry on with the renewal of this contract. Any refund due to customer's termination of contract will be imposed with nominal administrative charges.

On behalf of the Management, may I take this opportunity to thank you for your patronage and your continued support. We look forward to serving you better and should you have any feedback kindly do not hesitate to let us know.

Yours faithfully,

NLC General Pest Control Sdn. Bhd.

I hereby agree to renew my contract and confirm that you may bill me for the tenewal accordingly.

Signature & Chop (if necessary)-5&6, Jalan Sg. Resi 57100 Kuala Li

Chap (if necessary)-5&6, Jalan Sg. Besi, 57100 Kuala Lumpur

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Date: \\ 26 \8 \| \S

Jay S Ng General Manager